

Data privacy policy

General information

We are pleased you have shown an interest in our website. Data privacy and data security have always taken high priority with us; therefore, we observe the legal provisions of the General Data Protection Regulation (GDPR), the German Teleservices Act (TMG) and other data protection provisions.

In the following, we will provide you with information about how your personal data is handled. Personal data according to the GDPR is all data with which you can be personally identified.

Name and contact details of the controller

The controller for data processing on this website is:

COMPO EXPERT Benelux

Filliersdreef 14

9800 Deinze

+32 9 3818383

Noortje Plinke

Mobile +32 0497 588913

E-mail: noortje.plinke@compo-expert.com

Contact details of the data protection officer:

Our data protection officer Mr Heiner Niehüser can be reached using the aforementioned company address and at datenschutz@compo-expert.de.

Scope and purpose of processing personal data

Visiting this website

When visiting our website, the Internet browser used by the visitor automatically sends data to the server of our website and stores it in a log file for a limited period of time. The following data will be stored without further entry by the visitor until automatic deletion:

- the IP address of the visitor's device,
- the data and time of access by the visitor,
- name and URL of the page visited by the visitor,
- website from which the visitor arrives at the website (referrer URL),
- browser and operating system of the visitor's device as well as the name of the access provider used by the visitor.

Processing this personal data is justified in accordance with Article 6 Para. 1 Sentence 1 Lit. f GDPR. The company has a legitimate interest in data processing for the purpose

- of quickly establishing a connection to the company's website,
- of enabling user-friendly use of this website,
- of recognising and guaranteeing the security and stability of the systems and
- to facilitate and improve the administration of this website.

Processing does not take place expressly for the purpose of gaining knowledge about the visitor of this website personally.

Contact form (if applicable)

You can send messages to the company via an online contact form on our website. We require your first and surname, an email address, a subject and a message to process your enquiry.

The legal basis for the processing is Article 6 Para. 1 Sentence 1 Lit. b GDPR for customer enquiries and otherwise Article 6 Para. 1 Sentence 1 Lit. f GDPR. The data is processed exclusively for the purpose of processing and responding to enquiries via the contact form. The personal data collected for using the contact form is automatically deleted as soon as the request has been dealt with and there is no legal basis for further storage.

Newsletter (if applicable)

Depending on the situation, receipt can be based on two principles.

The data subject is in business contact with us and we provide information about our company's offers and services with the newsletter. The legal basis for processing is Article 6 Para. 1 Sentence 1 Lit. b GDPR for customer enquiries and otherwise Article 6 Para. 1 Sentence 1 Lit. f GDPR.

By registering to subscribe to the newsletter, the data subject expressly consents to the processing of his/her personal data. Entry of a visitor's email address is all that is required to subscribe to the newsletter. The legal basis for processing the visitor's personal data for the purpose of sending newsletters is consent in accordance with Article 6 Para 1 Sentence 1 Lit. a GDPR.

The visitor can cancel the receipt of future newsletters at any time. This can be done by using a special link at the end of the newsletter or by sending a simple message to the controller.

Disclosure of data

Personal data is transmitted to third parties if,

- the data subject has expressly consented to this in accordance with Article 6 Para. 1 Sentence 1 Lit. a GDPR,
- disclosure is necessary to assert, exercise or defend legal claims in accordance with Article 6 Para. 1 Sentence 1 Lit. f GDPR and there is no reason to assume that the data subject has an overriding legitimate interest in not disclosing his/her data,

- there is a legal obligation for data transmission in accordance with Article 6 Para. 1 Sentence 1 Lit. c GDPR, and/or
- this is required to fulfil a contractual relationship with the data subject in accordance with Article 6 Para. 1 Sentence 1 Lit. b GDPR.

In other cases, personal data will not be passed on to third parties.

Cookies

So-called "cookies" are used on our website. They are data packets exchanged between this website's server and the visitor's browser. These are stored by the devices used (PC, notebook, tablet, smartphone, etc.) on visits to this website. In this respect, cookies cannot cause any damage to the devices used. In particular, they do not contain viruses or other malware. Information is stored in the cookies resulting from the specifically used device in each case. Under no circumstances can the company obtain direct knowledge of the identity of the visitor to this website.

Cookies are largely accepted according to the basic browser settings. The browser settings can be set so that cookies are either not accepted on the devices used or that a special message is displayed before a new cookie is created. However, it should be noted that deactivation of cookies may result in certain functions of this website not being used in the best possible way.

Cookies are used to make using the company's online service more convenient. For example, session cookies can be used to determine whether the visitor has already visited individual pages of this website. These session cookies are automatically deleted after leaving this website.

Temporary cookies are used to improve user friendliness. They are temporarily stored on the visitor's device. When the website is visited again, it is automatically recognised that the visitor has already visited the page at an earlier point in time and which entries and settings were made so that they do not have to be repeated. Cookies are also used to analyse visits to this website for statistical purposes and to improve the service. These cookies make it possible to automatically recognise that the website has already been visited before by the visitor when he/she visits again. Cookies are automatically deleted here after a specified period of time.

The data processed by cookies are justified for the aforementioned purposes to safeguard the legitimate interests of the company in accordance with Article 6 Para. 1 Sentence 1 Lit f GDPR.

Analysis services for websites, tracking

(1) This website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer to help the website analyse how visitors use the site. The information generated by the cookie about your use of the website will normally be transmitted to and stored by Google on servers in the USA. If IP anonymisation is activated on this website, your IP address will be truncated beforehand within a member state of

the European Union or in other contracting states to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the United States and truncated there. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage.

(2) Google will not associate your IP address transferred within the framework of Google Analytics with any other data held by Google.

(3) You may refuse the use of cookies by selecting the appropriate settings on your browser, however, please note that if you do this you may not be able to use the full functionality of this website. Furthermore, you can prevent Google's collection and use of data generated by the cookie and related to your use of the website (including your IP address) by downloading and installing the browser plug-in or alternatively clicking on the following link to opt out of cookies:

<http://tools.google.com/dlpage/gaoptout?hl=de>.

(4) This website uses Google Analytics with the extension “_anonymizeIp()”. As a result, IP addresses are truncated and further processed to exclude a direct link to a particular individual. If the data collected about you is personal, it will be excluded immediately and the personal data will be deleted immediately.

The legal basis for using analysis tools is Article 6 Para. 1 Sentence 1 f GDPR. Website analysis is in the legitimate interest of our company and serves the statistical recording of the use of the website for the continuous improvement of our website and our services.

Use of Google Maps (if applicable)

Our website uses the Google Maps API. By using Google Maps, information about your use of this website (including your IP address) may be transmitted to and stored by Google (Google Inc., 1600 Amphitheatre Parkway, Mountain View, California, 94043) on servers in the USA.

Google will also transfer information gained from Maps to third parties if this is required by law or if the third party processes the data on behalf of Google. Under no circumstances will your IP address be combined with other data from Google. However, we must point out that it is technically possible that Google could identify individual users on the basis of the data received.

We also have no control over whether your personal data and personality profiles are processed by Google for other purposes. In any case, if you want to avoid this you can deactivate the Google Maps service and therefore prevent the data transfer to Google. To do so, you simply have to deactivate JavaScript in your browser. In this case, no data will be transferred, however, you will no longer be able to use map display on our website. You will find Google's data privacy policy at <https://www.google.com/policies/privacy/?hl=de>.

The use of Google Maps is a service for you so that you can exactly identify our location and, if necessary, better plan your visit with us. The use of Google Maps is therefore based on our legitimate interests in accordance with Article 6 Para. 1 Lit. f GDPR.

Applicants

This data is processed to fulfil the contract or to execute precontractual measures. Transfer to third parties is not planned and will not be carried out. The data will be deleted no later than 6 months after the end of the application procedure unless the applicant has expressly agreed to a longer retention period. There is no automated decision making, including profiling, for this purpose.

Employees

This data is processed to fulfil the contract and to fulfil legal obligations. Transmission to social insurance agencies, financial authorities and other bodies takes place regularly to fulfil legal obligations. The data is deleted upon expiry of the legal retention periods. There is no automated decision making, including profiling, for this purpose.

Customers

This data is processed to fulfil the contract and to fulfil legal obligations or with a legitimate interest of the controller. Transmission to financial authorities and other bodies takes place regularly to fulfil legal obligations. The data is deleted 2 years after last contact or upon expiry of the legal retention periods. There is no automated decision making, including profiling, for this purpose.

Suppliers

This data is processed to fulfil the contract and to fulfil legal obligations or with a legitimate interest of the controller. Transmission to financial authorities and other bodies takes place regularly to fulfil legal obligations. The data is deleted 2 years after last contact or upon expiry of the legal retention periods. There is no automated decision making, including profiling, for this purpose.

Right to information, correction, deletion, restriction of processing and objection

The data subject has the right to information, deletion, correction, restriction and objection against the processing of his/her personal data. An informal message to the controller using the aforementioned contact details is sufficient to exercise these rights.

Right to revocation

The data subject has the right to revoke his consent to data processing at any time without affecting the legality of the processing up to the revocation.



Right to complain

The data subject has the right to complain to the supervisory authority.

Status and updating this data privacy policy

This data privacy policy was last updated on 25 May 2018. We reserve the right to adapt the data privacy policy to the underlying data processing procedures at regular intervals.